# Account Info

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| --- | --- |
| Date | May 24, 2016 |
| Client | WWTV |
| Project Name | **Solunar Forecast** |
| Requested by | Denise Yost |
| From | Josh Stoessner |

# What are the New Feature Requests?

WWTV would like to have a Solunar forecast created.

The requirements are as follows:

1. Create a display of data provided via .CSV file for use on Desktop and Mobile

# Project Steps & Deliverables

1. Frankly will create the display of the feed data provided by WWTV in .csv format
2. This will be deployed to a development environment for QA and Client UAT.
3. Once UAT is completed, a production date will be decided.

# Key Assumptions

This agreement is based on the following assumptions:

*The assumption is that WWTV will fully complete user acceptance testing prior to production deployment of the new Solunar forecast display. This element will be for use on desktop and mobile sites.*

# Hours and Pricing

All costs listed below are approximate based on the initial scope and assumptions included in theoriginal request. They are subject to change based on the completion of a full scope and Statement of Work.

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| --- | --- | --- | --- |
| Item | Hours | Cost Structure | Price |
| Design | 1 | $150/hour | $150 |
| Development | 16 | $150/hour | $2,400 |
| Quality Assurance | 1 | $75/hour | $75 |
| Total |  |  | $2,625 |

The following is the payment schedule.

| Invoice Date | | Invoice Amount |
| --- | --- | --- |
| Start of Project | $1,312 |
| Upon Completion | $1,313 |

# General Project Terms & Conditions

Customer agrees to the following:

1. Provide all requested contact information for technical resources associated with the Deliverables.
2. Designate a project manager (“Customer Project Manager”) to coordinate and support Frankly in its execution of the next step, which is a Statement of Work, orSOW. The Customer Project Manager will act as the single point of contact for Customer for the resolution of project-related issues.
3. Support communications with, and provide contacts for, third parties necessary for the completion of the Deliverables.
4. Deliver timely responses to requests for information and technical questions around the project.
5. Assist in scheduling testing of Deliverable milestones.
6. Provide the resources reasonably necessary to determine the proper methods and procedures deployed during installation of Deliverables.
7. Diligently manage and supervise Customer’s other contractors and service providers to support completion of the Deliverables.
8. Any 3rd party software license costs are the responsibility of the customer.
9. Provide acceptance responses via email as deliverables are completed.
10. Roll out training internally to customer resources outside of the core project team.
11. The customer will also adhere to Frankly project cycle release process. Dates and level of efforts will be determined in the SOW.

Customer agrees that it is responsible for additional costs and fees, if any, due to its breach of any of the responsibilities listed above, provided always that any material changes or extensions to a Statement of Work or changes affecting cost shall be subject to the change control process and must be evidenced in writing signed by both parties.

Customer developed code launching or including functionality which does not follow the Frankly Professional Services recommendations or best practices may be subject to being shut off, may not be supported by the ACT Team or may only be supported at greater cost with written notice from Frankly to Customer at the time of implementation.

Our best practice and estimates are based on a minimum of 15 business days of code freeze (no additional functionality added, and only iterative issue resolution based on client User Acceptance Testing) is required prior to production launch. The code freeze will occur on the date of client design sign off. If the request is not design related, the code freeze date will be communicated via email by the Frankly Professional Services Team before work begins. Deviating from this recommendation willresult in additional cost and may delay a launch or exclude untested functionality.

Customer is responsible for providing User Acceptance Testing of the product according to the schedule agreed upon by the project team. Delays in testing may impact delivery schedule and cost, and if so such changes will be assessed via the change control process.

Frankly agrees to the following:

Frankly will provide the Services and personnel to complete the Deliverables set out herein. Franklywill designate Client Operations Manager to coordinate and support Customer during the deliverable process.

Upon each major milestone or Deliverable completion, the Frankly Client Operations Manager will send out a formal notice via email for evaluation of acceptance by the Customer Project Manager.

# Acceptance

The client named below verifies that the information contained in this Price Quote is acceptable. The parties hereto are each acting with proper authority by their respective companies and agree to move to the next phase, creating the Statement of Work.

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| Frankly |  | WWTV |
|  |  |  |
|  |  |  |
| Full name |  | Full name |
|  |  |  |
| Title |  | Title |
|  |  |  |
| Signature |  | Signature |
|  |  |  |
| Date |  | Date |